talkloop

COMPANY PORTFOLIO · 2026

Voice that carries around the world.

One carrier-grade network, three ways to use it: a cloud phone system for your team, the ViciTalk predictive dialer for your call floor, and UK, USA & A–Z routes for your switch.

Business VoIP | Predictive dialer | Wholesale carrier | AI Receptionist



WHO WE ARE

A carrier that also builds the tools on top.

Talkloop is the communications brand of Ninety Nine Technologies LLC, headquartered in Eagan, Minnesota. We run our own monitored voice routes, and on that network we deliver phone systems, dialers and AI voice agents for businesses, call centers and carriers.

PARENT COMPANY
Ninety Nine Technologies LLC

HEADQUARTERS
Eagan, Minnesota, USA

CORE MARKETS
USA · Canada · United Kingdom

COVERAGE
A–Z ITU destinations

99.9%
Network uptime SLA

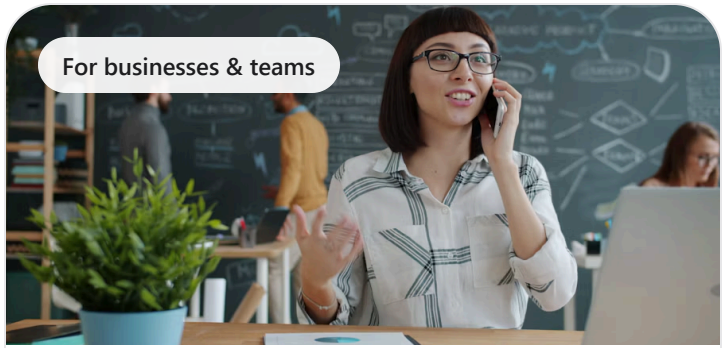
24/7
NOC monitoring & support coverage

30–50%
Lower phone costs reported by customers

<5 min
Average support response time

WHAT WE OFFER

Three ways to connect. One network underneath.



Business phone system

A cloud phone system with numbers, IVR, texting and apps for every device.

- Local & toll-free numbers
- IVR, queues & call routing
- From $25 per user / month



ViciTalk predictive dialer

A hosted power and predictive dialer with US, Canada and UK routes built in.

- Power & predictive modes
- Recording, DNC & calling windows
- Offshore-ready



Wholesale voice termination

UK and USA CLI/NCLI routes plus A–Z coverage over one SIP interconnect.

- UK, USA & A–Z routes
- Per-second billing
- Reseller program

01 · BUSINESS PHONE SYSTEM

Your business number, on every device.

Answer the same number on a desk phone, the desktop app or your mobile. Calls follow your team, not the office. Most teams are live the same day.

STARTER	GROWTH	BUSINESS
$25/user/mo	**$35**/user/mo	**Custom**
Up to 5 users	Up to 25 users	Call center features

No setup fee · Month-to-month · Free porting

Calls on any device

SIP desk phones, desktop and mobile apps share one business number.

Smart call routing

Multi-level IVR, ring groups, queues and time-based rules route every caller first time.

Voicemail to email

Voicemails land in your inbox as audio files, so nothing slips through.

Business texting

SMS from your business number, with 10DLC and toll-free verification handled.

Call logs & reporting

Every inbound, outbound and missed call by user, number or department.

AI-ready

Transcription, sentiment and call summaries, switched on as you need them.

ViciTalk | BY TALKLOOP

02 · VICITALK DIALER

More conversations per agent hour.

A hosted power and predictive dialer with Talkloop routes to the US, Canada and UK built in, monitored by our NOC. Built for in-house call floors and offshore BPOs.

Predictive
Paced by live answer rates

Power
One call per free agent

Routes
US, Canada & UK built in

Adaptive pacing
The dial ratio adjusts continuously to answer rates and agent availability.

Abandon-rate control
Set a maximum abandon rate and the dialer paces itself to stay under it.

Machine detection
Answering machines are filtered so agents connect with people.

Campaigns & lists
Upload lists, set dialing rules and run multiple campaigns at once.

Compliance tools
DNC scrubbing, time-zone calling windows and call recording.

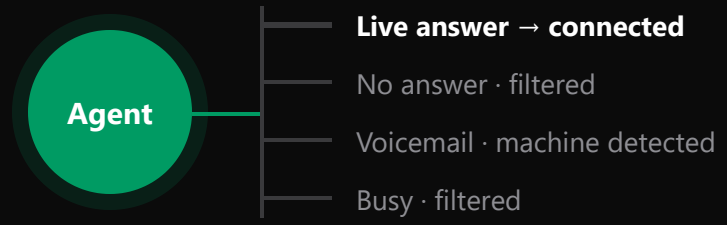
Real-time reporting
Agent states, contact rates, drop rate and talk time as it happens.

ViciTalk | BY TALKLOOP

Predictive or power? Pick per campaign.

Predictive dialer

Best for high-volume lists · 10+ agents

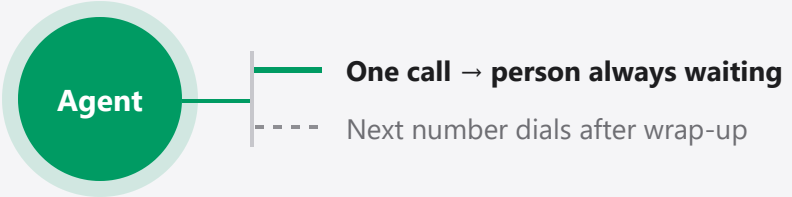


Dials several lines per agent ahead of time, using live answer rates, talk time and wrap-up time to predict when an agent will be free. Only live answers reach your team.

LINES PER AGENT	PACING	ABANDON RATE
Several	Adaptive	Capped by you

Power dialer

Best for sales teams · high-value leads



Also called a progressive dialer. It calls the next contact the moment an agent finishes wrap-up, one line at a time, so every answered call has a person waiting.

LINES PER AGENT	ABANDONED CALLS	AGENT TOOLS
1	None	Callbacks

03 · WHOLESALE VOIP

Carrier routes you can see into.

UK and USA termination plus A–Z coverage over one SIP interconnect, with per-second billing, daily rate decks and a reseller program for operators building their own brand.

PREMIUM
CLI
Caller ID delivered

STANDARD
NCLI
Cost-optimised

DEDICATED
CC
Call center routes

UK mobile & fixed

USA interstate

A–Z

ASR / ACD monitoring

Quality tracked per destination, with automatic failover below threshold.

UK mobile networks

Termination into EE, O2, Vodafone and Three, with real-time portability lookups.

Real-time CDRs

Live call detail records in the portal and via API for reconciliation.

Daily rate decks

Standard-format updates by email, with 7-day notice on increases.

Fraud controls

Velocity checks, destination blocking and credit limits on every account.

24/7 NOC

Engineers who understand carrier traffic, reachable day or night.

Three markets. One SIP interconnect.

+44 United Kingdom

Ofcom-compliant CLI

- Mobile: EE, O2, Vodafone, Three and their MVNOs
- Fixed: BT, Virgin Media and alt-nets
- Non-geographic 03 and 08 ranges
- Real-time portability lookups, UK DIDs inbound

CLI · NCLI · CC — 1/1 OR 60/1

+1 USA & Canada

STIR/SHAKEN A/B attestation

- Interstate & intrastate, LRN jurisdictional rating
- Toll-free 8XX termination
- Canada, Alaska, Hawaii and US territories
- RMD and FCC 499 checks at onboarding

LOCAL & TOLL-FREE DIDS — 6/6 OR 1/1

A–Z Worldwide

Every ITU country code

- Mobile and fixed breakouts per country
- Strong South Asia, Middle East & LATAM
- Least-cost or quality routing per destination
- Named account manager for rates and disputes

CSV / XLSX DECK — UPDATED DAILY

Interconnect in four steps

Prepaid or postpaid · SIP with IP auth

1. **Share your traffic** — Destinations, volumes, ASR targets
2. **Carrier KYC** — FCC/Ofcom details, agreement
3. **Free test calls** — Check CLI, ASR and audio
4. **Go live** — Ramp with your account manager

MORE FROM TALKLOOP

Never miss a call. Never buy a fax machine.

New · AI Receptionist

Your AI receptionist answers 24/7.

Greets callers by your business name, answers common questions, routes by your business-hours rules and emails you a summary of every call.

Thanks for calling Bright Dental. How can I help?

Are you open on Saturdays? I'd like a cleaning.

We're open Saturdays 9 to 1. I'll take your details and the team will call you to book.

Multilingual · Interruptible · Call summaries



Online Fax

Send and receive faxes by email.

Your own local or toll-free fax number, PDFs in and out of your inbox.

$4.99 /month

- Fax-to-email and email-to-fax
- PDF, Word and image files
- Delivery confirmations & history
- Free porting, $0 setup, no contract

smswise

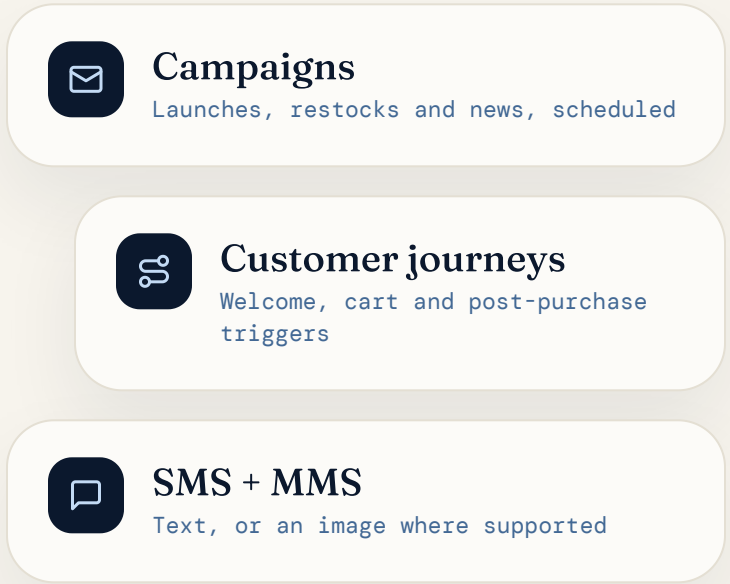
ALSO FROM THE TALKLOOP TEAM

SMS · MMS + EMAIL

SMS & email marketing, *built by the people behind Talkloop.*

SMS, MMS and email marketing for ecommerce and DTC teams, on any commerce platform.

smswise.ai →



CUSTOMER RESULTS

Real results from real businesses.



40%

lower monthly phone costs · Eternal Perfume Oils

Scaling customer support without increasing telecom costs

- Faster response times for customers
- A remote-ready support team, no new hardware

"Our team can answer calls from anywhere, and everything just works."

50%

cost reduction

Shorter waits with smarter routing

"AI-powered routing has cut our average wait time by 45%."

Kevin McMullen, CEO · Recycle Technologies

45%

cost reduction

A reliable platform with real insight

"The platform is incredibly reliable, and the analytics give us insights we never had before."

Dan Willis, IT Administrator · Lighting Resources

35%

lower expenses

Coaching sales teams from real calls

"We can now coach our sales team more effectively and close deals 30% faster."

Joe Keith, Business Administrator · SJ Computers

$3K+

annual savings

Savings that add up every year

Over $3,000 saved every year after moving the team to a Talkloop cloud phone system.

Minnesota Computers

GETTING STARTED

Live the same day. No contracts to sign away.

1

Pick a plan

Starter, Growth or Business for teams; a quote for dialer seats or wholesale routes.

2

Complete onboarding

A short online form and business verification for compliant number provisioning.

3

Port or pick numbers

Keep your existing numbers free, or choose new local, toll-free and UK numbers.

4

Start calling

Download the apps, plug in desk phones or point your switch at our trunk.

Our own routes

Traffic runs on Talkloop's monitored network, the same routes carriers buy from us.

Month-to-month

No setup fees and no long-term contracts on retail plans.

People who pick up

24/7 support with an average response under five minutes.

Room to grow

Move from Starter to Business, add a dialer or AI agent, without switching provider.

Ready to switch? Start online in minutes, or book a live ViciTalk demo.

talkloop.ai/onboarding

+1 (855) 566-7289

talkloop

Let's talk about your calls.

Tell us about your team, call floor or switch. The right Talkloop team replies within one business day, with pricing the same day for routes and trunks.

CALL SALES
+1 (855) 566-7289

EMAIL
hello@talkloop.ai

WEBSITE
talkloop.ai

HEADQUARTERS
Ninety Nine Technologies LLC · Eagan, MN